

Older People

N.B. This section covers performance in respect of indicators that relate wholly or mainly to older people. All-age indicators that are also relevant to performance in respect of older people feature elsewhere, notably under the Health and well-being theme in Appendix 3.

For comparison, July's figures are in brackets.

	No. of indicators	On course to achieve target (or establish baseline)	Some progress, but data not available to determine whether the target will be achieved	Not on target / no activity reported
Corporate Plan (including LAA and HCS)	8 (8) ¹	3 (3)	(4) (4)	1 (1)
of which				
Local Area Agreement (LAA)	1 (1)	0 (0)	1 (1)	0 (0)
Herefordshire Community Strategy (HCS)	1 (1)	1 (1)	0 (0)	0 (0)
All reported indicators	9 (9)	5 (4)	3 (4)	1 (1)

Direction of Travel		
	July	September
Improving	4	4
No real change	0	0
Deteriorating	1	1
Total	5	5

Headlines

- A positive overall picture, little different from July, with only telecare red.

¹ The last report failed to include the single HCS indicator – NIS 139 ‘the extent to which older people receive the support they need to live independently at home’ - within the Corporate Plan figure; the July figures have been revised to reflect this.

- NIS 131 'delayed transfers of care from hospitals' is now judged **Amber** (previously **Green**) on the basis that the activity reported alludes to an issue with the accuracy of data.

Adult Social Care Director commentary

'Overall, steady progress is being made against the range of adult social care indicators. The latest forecasting of the PAF set reports that all but four of the PIs are currently showing a positive Direction of Travel.

Good progress continues to be made particularly in respect of, people with mental health helped to live at home, support for carers, reductions in the levels of both adults and older people into permanent residential care and the number of reviews taking place.

The number of assessments undertaken within time-scale and services put in place are both slightly behind target, although it is expected that these will recover by end of third quarter. The two ethnicity PIs are currently showing that no one from a BME background has been assessed in-year to date – work to improve the way we make information widely available to all groups across Herefordshire is underway.

Data for a range of the National Indicator Set are not routinely available from health colleagues, some of which are monitored on an infrequent basis. Work has begun to consider more joined-up reporting and sharing of performance data with health colleagues - it is intended that joint reporting across both agencies will become routine by the end of the year. An initial meeting involving colleagues from health, adult social care and public health is planned for later this month to enable reporting and progress monitoring of the corporate priorities.

Good progress is also being made in line with the corporate plan actions; single line-management is agreed for intermediate care, and care pathways are being re-designed; the Single Assessment Process continues to strengthen through joint policies and procedures and consistent practice across health and social care. The Directorate has made a national bid to become a pilot for CAF (Common Assessment Framework), which we should hear about within the next few weeks. Work on the implementation of Frameworki is progressing well – at the time of writing go live is intended to be 10th November.

A new adult safeguarding trainer is in place, personalisation is now being rolled out across the Directorate, and the carers' hub is now up and running, with the new CEO in post. The Signposting Scheme is also being extended to provide information and advice to self-funders.'